

INFORMATION PRIVACY POLICY

1. Purpose and scope of information collection

- The main data collection on the website <https://fico-ytl.com/> includes: email, phone, customer address... This is the information that <https://fico-ytl.com/> needs Customers provide mandatory when sending contact to <https://fico-ytl.com/> to ask for support, advice on product and service lines of <https://fico-ytl.com/>.
- Customers will be solely responsible for the security and retention of their contact information and email. In addition, customers are responsible for promptly communicating to website <https://fico-ytl.com/> about acts of unauthorized use, abuse, security breaches, retention of registration names and passwords of third party to take appropriate action.

2. Scope of using information

- The Company uses the customer information provided to:
 - Provide product information to customers if requested from customers;
 - Send marketing and promotional emails on merchandise we sell;
 - Sending notices about the activities of website <https://fico-ytl.com/> to customers when necessary;
 - Contact and deal with customers in special cases;
 - Do not use the customer's personal information for purposes of confirmation and contact related to the transaction at <https://fico-ytl.com/>;
- At the request of judicial authorities, including: Procuracies, courts, police investigation agencies related to certain violations of customers.

3. Information storage time

Customer's personal data will be stored until a cancellation request. Remaining in all cases personal information customers will be kept confidential on the server of <https://fico-ytl.com/>.

4. Address of the unit collecting and managing personal information

FICO TAY NINH JOINT STOCK COMPANY



Headquarter: No. 433, Boulevard 30/4, Ward 1, Tay Ninh City, Tay Ninh Province, Vietnam.



Representative office: 26th Floor, e.Town Central Building, 11 Doan Van Bo, Ward 12, District 4, HCMC, Vietnam.

CONTACT INFORMATION



Tel: (+84) 28 38 212 872 - 28 38 212 873



Fax: (+84) 28 38 212 874



fico-ytl.com



info@fico-ytl.com

5. Means and tools for users to access and edit their personal data

- Customers have the right to check, update, adjust or cancel their personal information by logging into the account and editing personal information or request <https://fico-ytl.com/> do this.
- Customers have the right to submit a complaint about the confidentiality of personal information, please contact the Board of Directors of the website <https://fico-ytl.com/>. When receiving these feedbacks, <https://fico-ytl.com/> will confirm the information, in the case that the customer reflects depending on the level, <https://fico-ytl.com/> will There are timely remedies.

6. Commitment to privacy of customers' personal information

- Personal information of customers on <https://fico-ytl.com/> is <https://fico-ytl.com/> committed to absolute confidentiality under the privacy policy of <https://fico-ytl.com/>. Collection and use of information of each customer is done only with the consent of that customer unless otherwise provided by law.
- Do not use, transfer, provide or disclose to any third-party personal information about customers without the consent of customers.

- In case the information server is attacked by a hacker resulting in the loss of customer personal data, <https://fico-ytl.com/> will be responsible for reporting the incident to the investigating authorities. promptly handle and notify customers.
- The absolute confidentiality of all online transactions of customers including digital invoice accounting documents on <https://fico-ytl.com/>.
- <https://fico-ytl.com/> requires individuals when registering to purchase or use the service at <https://fico-ytl.com/> to provide all relevant personal information such as : Full name, contact address, email, phone... and are responsible for the legality of the above information. <https://fico-ytl.com/> is not responsible for nor solves all claims related to the customer's interests if all the personal information of that customer is provided when registering. The original is incorrect.